

Buckner Children and Family Services, Inc.
Volunteer Rules and Code of Ethics

- Volunteers must be at least 18 years old to serve on an ongoing basis, with the exception of academic tutors for the after school programs and volunteers for the Crisis Relief Center and Goslin Care Ministry. Ongoing volunteers for these specific programs may be 16 years old.
- Volunteers under the age of 18 must be accompanied by a responsible adult to participate in volunteer service (i.e. special activities such as arts & crafts projects, performances, parties, food distribution, supply sorting, etc.).
- Smoking or use of tobacco products at any Buckner facility is prohibited.
- Using, possessing, or being under the influence of alcohol or illegal drugs is not permitted.
- Possession of weapons (handguns, knives, etc.) is prohibited.
- Volunteers shall not abuse clients. Some examples which constitute abuse are:
 - a. Physical Abuse – strike, spank, shake, slap
 - b. Emotional Abuse – humiliate, degrade, threaten, use inconsistent standards (communicating one behavior and rewarding the opposite)
 - c. Sexual Abuse – including inappropriate touching and exposure
- Volunteers must treat clients of all races, religions, and cultures with respect and consideration.
- Volunteers must use positive techniques of guidance, including positive reinforcement and encouragement rather than competition, comparison, or criticism.
- Volunteers shall abstain from humiliating or frightening discipline techniques.
- Volunteers shall not use profanity in the presence of the clients.
- Volunteers will refrain from inappropriate display of affection toward others in the presence of clients and staff.
- Volunteers are prohibited from directly giving clients money or gifts.
- Volunteers must be free of physical and psychological conditions that might adversely affect clients, including significant fever or contagious conditions.
- Volunteers will portray positive role models for clients by maintaining an attitude of respect, loyalty, patience, integrity, courtesy, tact, and maturity.
- Texas State law requires that all citizens report any suspected abuse or neglect of a child to Texas Department of Human Services or a law enforcement agency. Volunteer will comply with the law.
- I understand that as a volunteer for Buckner Children & Family Services, Inc. that I will be subject to a background check. I also understand that the reasons for decisions of the Screening Committee in the Volunteer Services Department are confidential.
- I will arrive on time and faithfully work for the duration of the time that I have committed.
- I have read the Code of Ethics and fully agree with these conditions. I understand that I may be relieved of my duties for any reason.

Date

Volunteer Applicant Signature

Date

Buckner Witness Signature