



# Generations

2023  
*Annual Report*



BUCKNER®

Hope shines here.™

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# Genera

**E**xperts tell us there are seven generations living today, from the oldest, the Greatest Generation, to the Alpha Generation representing those born from 2013-2025.

A generation includes people born within about 20 years of each other. We often think of generations divided by grandparents, parents,



4 Shaped by generations.  
*Dr. Albert L. Reyes*

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# ations

and grandchildren.

Today, a key pillar of our ministry is transforming generations. We believe a vital calling of our work is serving one generation so succeeding generations move beyond generational issues of poverty, abuse, neglect, and lack of opportunity.

More than seven generations have passed since Buckner International began serving vulnerable people in 1879. Generations have served and been served. From the days when farmers brought fresh fruits, vegetables, and meat to the Buckner Orphans Home, to 2023, when donors give online or use electronic funds transfers, generations of likeminded friends like you have made an eternal difference for children, families, and senior adults.

*We believe a vital calling of our work is serving one generation so succeeding generations move beyond generational issues of poverty, abuse, neglect, and lack of opportunity*



BUCKNER.  
Hope shines here.™

Friends,

I'm a product of the generations of my family. I'm grateful for their seen and unseen contributions, making me who I am today. In turn, I have a responsibility to my three sons.

All of us bear a resemblance to past generations of our families, either physically or for who we are today. We are shaped by our past and we shape our family's future.

What is true in our own families is exponentially true for Buckner. This organization has been shaped by more than seven generations of friends like you who believe in our work. In turn, we hold a great responsibility to shape future generations.

Studies show the key to changing the trajectory of a family is changing generational patterns. If we can transform just one generation, that transformation lives on in future generations.

# GENERATIONS ○



**R.C. "Father" Buckner**  
*Founder and General Manager*  
1879-1919



**Hal Buckner**  
*Co-Manager 1919-1935*  
*President 1935-1951*



**Ellis L. Carnett**  
*President*  
1952-1963

We often talk in terms of a budget year. How much money do we need to raise that year? But when you support the work of Buckner in a given year, your gift lives on for generations to come. You have a multiplying impact into the future.

So, as you look through this 2023 Annual Report, I hope you see the numbers and faces of lives changed in 2023 for this generation. But also look past those faces and numbers and see generations to come also transformed because of you.

In Christ,



Albert L. Reyes  
*President/CEO*

# f Buckner leadership



**R.C. Campbell Jr.**  
*President*  
1963-1994

**Kenneth L. Hall**  
*President/CEO*  
1994-2012

**Albert L. Reyes**  
*President/CEO*  
2012-Present



# OUR PILLARS

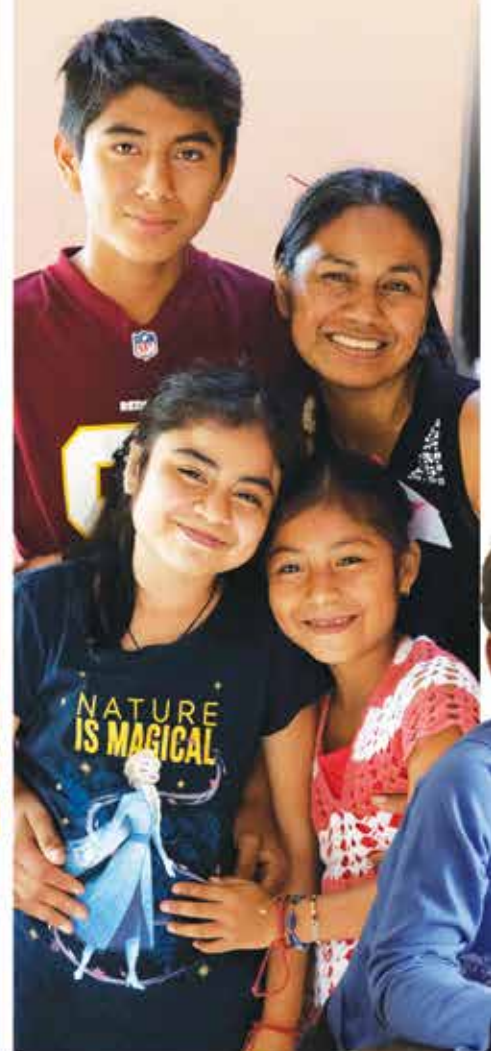
## *Serving generations*

**T**he generosity and compassion of people like you has supported our mission since 1879. You have walked with us as we serve vulnerable people across generations, from children to seniors. This continuum of services is the foundation of our mission and the inspiration for our four pillars:

*Protect*  
**children.**



*Strengthen*  
**families.**



ns for generations



Transform generations.



Serve seniors.



# Great Place to Work certified. Again.



Buckner employees once again rated us as a Great Place to Work through an annual survey produced by Activated Insights.

The certification applies to Buckner International, Buckner Children and Family Services, and Buckner Retirement Services.

The 2023 survey results yielded a score of 94 on the trust index, which is nine points higher than the previous year and 13 points higher than the baseline for certified companies.

“Employees who feel valued and respected are able to better carry out our mission serving the vulnerable,” said Buckner International President and CEO Albert Reyes. “While I’m proud we continue to be certified each year, I’m even more proud of the actions we take to improve based on employee feedback.”



# PROGRAMS

## Protect, Strengthen, Transform and Serve

### OUR FOCUS MINISTRIES:



**Foster Care and Adoption.** Sometimes children need protection and families are unable to stay together. Buckner Foster Care and Adoption steps in and provides safe, loving homes for vulnerable children. Children and families are fully supported through counseling and additional resources.



**Buckner Family Hope Center®.** When families are strong, children can grow up empowered and safe. Buckner Family Hope Centers offer parenting classes, financial training, after-school opportunities and family coaching that strengthen families and help them become self-sufficient. Every Family Hope Center is tailored to meet the unique needs of the community where it is located.



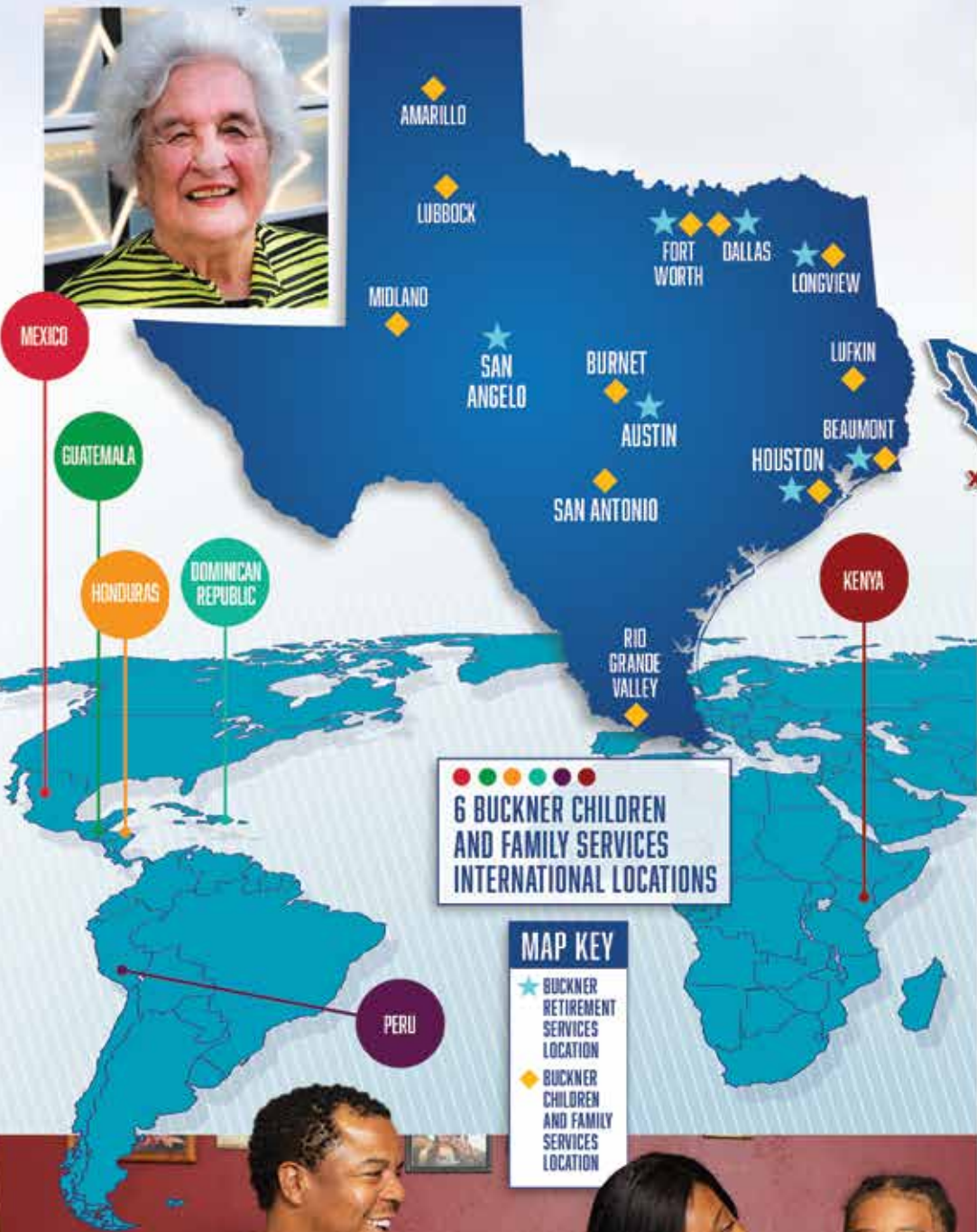
**Buckner Family Pathways®.** Generational change starts with one person. Buckner Family Pathways allows single parents to discover their independence and strength as they pursue their education and live in safe, affordable housing with their children. Each family is empowered to transform the course of their future and impact their family forever.



**Buckner Retirement Services.** From independent living to skilled nursing and memory care, each Buckner senior living community offers a continuum of care to support all stages of the aging process. In addition, communities provide a wide array of experiences to inspire happiness.



# WHERE WE SERVE



It's more than a pair of shoes...  
*it's the first step toward transformation.*



New shoes collected for vulnerable children since 1999:

**5 million**



Xoxocotlán, Mexico

Eight-year-old Rodrigo Correon Martinez received the 5 millionth pair of shoes in Xoxocotlán, Oaxaca, Mexico on August 22, 2023

## WHAT ARE THE TOP THREE GIVING SHOE DRIVES?

Rotary District 6040 (Rotary Clubs of Northern Missouri) - Annual average 15,000 - 18,000 pairs.



Moody Radio Chattanooga - Annual average 15,000 - 18,000 pairs.



South Main Baptist Church - Annual average 10,000 pairs



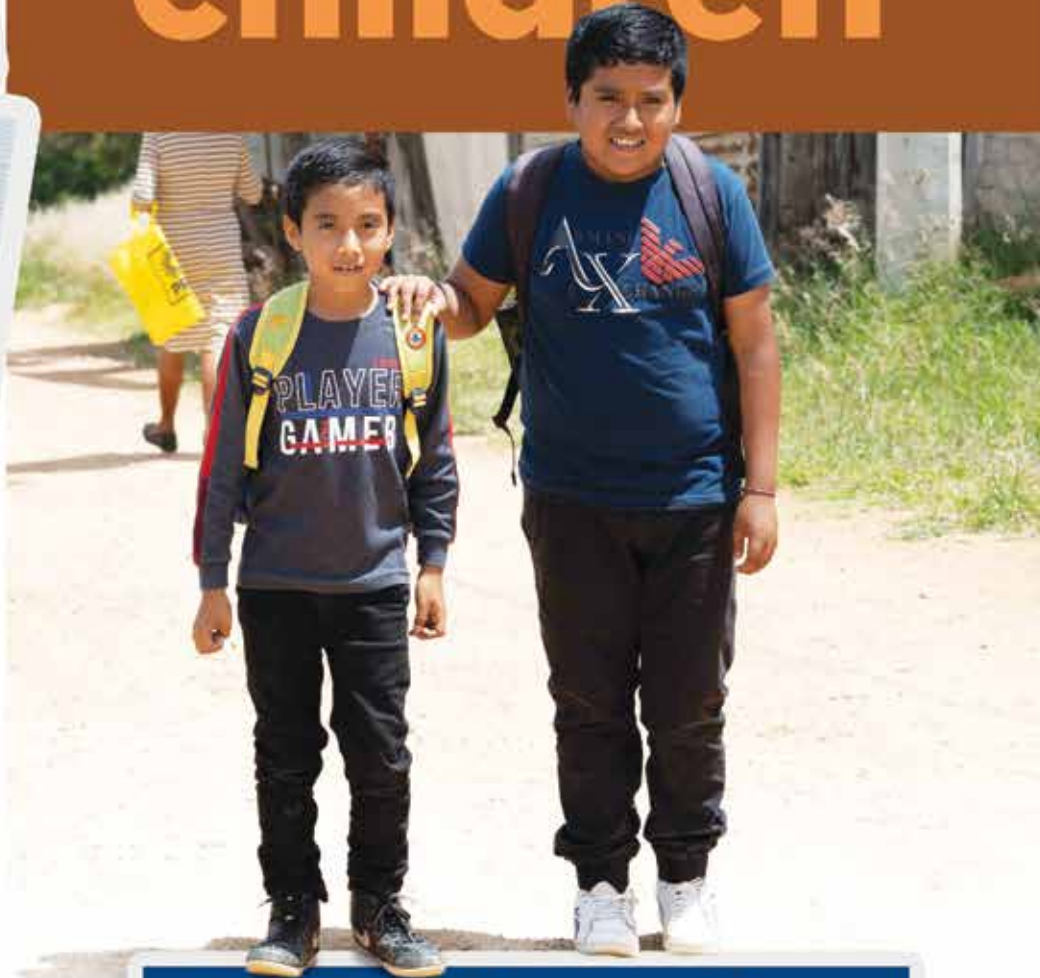
Average cost of new shoes (shoes, socks, shipping and programs): **\$15**

Average cost of shipping container (international):

**UP TO \$10K**



# Protect children



**93%** of children were successfully discharged from Buckner Foster Care in Texas and internationally (Kenya, Peru and Guatemala) into family permanency.

**W**hen you protect one child, you create a ripple effect like a pebble dropped in a pond. The love and support shown to that child may propel them through school and their future career. Their ripple may extend to their siblings, their parents, or their future family. The impact can last generations, and it starts with one child.

**A full house.** When Shawn and Mindy Moore learned they couldn't have biological children, Mindy prayed hard for just one child. "That's all I wanted was one. Give me one, and I'll do whatever you want me to do," she said. "God gave me six." All six of their children, from Daisa, 25, to Jude, 2, were from foster-to-adoptions. That many foster-to-adoptions are rare, but the Moores are fueled by their faith and commitment and supported by Buckner. And while Shawn was quick to point out "it's not been all rainbows and unicorns," he was even quicker to note it's all worth it.



**548** children were protected and cared for through Buckner foster families in Texas.

**90** Texas children were adopted into loving families.

**387** children internationally were protected through Buckner permanency programs, including:

- **92 children** were adopted through Buckner Kenya.
- **295 children** were provided foster, kinship, transitional home or other types of care (Kenya, Guatemala, Peru, Mexico).

**465** parents and their children lived safely at a Buckner Family Pathways® location in Texas.

**298** Texas youth were supported to successfully transition from care to adulthood with resources through Transitional Care Management programs.

## HEADLINES

>>> Buckner commemorated its **70th anniversary** as a licensed adoption agency in Texas with a celebration in Frisco, Texas attended by children, adults, and families impacted by adoption.

>>> **Rodrigo Correion Martinez**, an eight-year-old living in Xoxocotlán, Oaxaca, Mexico, received the **5 millionth pair of shoes** collected and distributed by **Buckner Shoes for Orphan Souls®**.

>>> The **children's campus** on Brentwood Ave. in Lubbock was sold and local **foster care and adoption programs, plus the Buckner FYi Center, were transitioned to leased office space** to allow Buckner to be better stewards of its resources.

>>> The Longview foster care team hosted its **first biological child support group**, which meets quarterly.

>>> An agreement with **SESIPINA (Child Protection Agency) of Oaxaca State** allowed Buckner Mexico to

implement the **Permanency Program** in coordination with the Mexican government.

>>> **Buckner worked with FaithBridgeU**, which is developing an **online learning center for foster families** that will provide access to high quality, scripture-based professional training that is trauma informed to meet the needs of clients and families.

>>> **Buckner Peru collaborated with the Peruvian government and CAFO (Christian Alliance for Orphans) Research Center** to launch a customizable online training program to equip professionals working in the field of child welfare with essential skills and knowledge to enhance the quality of care they provide.

>>> **Buckner Guatemala was nominated for the United Way Guatemala's 2023 humanitarian aid award** in recognition as one of the top NGOs distributing food to vulnerable children.

# Strengthen families



**902**

family members received parenting education and enrichment through H.O.P.E.S (Healthy Family Outcomes through Prevention and Early Support).

**B**eyond basic needs. We may engage a family with a bag of groceries or a pair of children's shoes, but we equip them through education. And we elevate them through continual family coaching and spiritual enrichment. By strengthening a family, we invest in the future of its children.



**Stitched together.** Seeing was believing for Claudia Perez Ramirez. After a neighbor introduced her to Buckner Mexico, Claudia had a new vision for increased financial

stability to afford her daughter's insulin and diabetes test strips. "With Buckner, my life has changed," she said. "Whenever I need medication or things like that, I have more confidence to go to different places to look for it." The knit and embroidered clothes, napkins, and other items that adorn her small home help Claudia supplement the family's income. She credits their financial stability to the classes she attended through Buckner. "Buckner has helped us come out ahead."



**61,923** family members were strengthened through the Buckner Family Hope Center® model. **38,057** family members were strengthened in the **15** Family Hope Centers in the Dominican Republic, Guatemala, Honduras, Kenya, Mexico, and Peru. **32,866** family members were strengthened in nine Texas Family Hope Centers.

**2,608** family members were strengthened through Buckner Family and Youth Strengthening (FAYS) initiatives to reduce family conflict, help with family support and skills, and prevent the problems of runaway, school attendance issues, and delinquent behaviors.

**1,402** people went through Buckner-led Universal Child Abuse Prevention (UCAP) programs.

**56,728** family members in need received client assistance and humanitarian aid.

- **3,696** received aid domestically.
- **53,032** received aid internationally.

## HEADLINES

**>>> Dominican women** enrolled in the Buckner Family Hope Center® Manos Esforzadas project **reached their sales goal of \$53,500** to support their families.

**>>>** Buckner announced plans to launch a **Buckner Family Hope Center® in San Antonio** and hired its director.

**>>>** The **Buckner Family Hope Center® at Wynnewood** received new floors in the entry ways and kitchen; artwork in the restrooms, murals done by a local artist in entryways, an art lab, video recording studios for children and teens and a new museum of heroes of the past.

**>>>** The **Buckner Family Hope Center® at Peñitas** donated **100 backpacks filled with school supplies** to Port Isabell ISD after learning about the Laguna Heights tornado devastation.

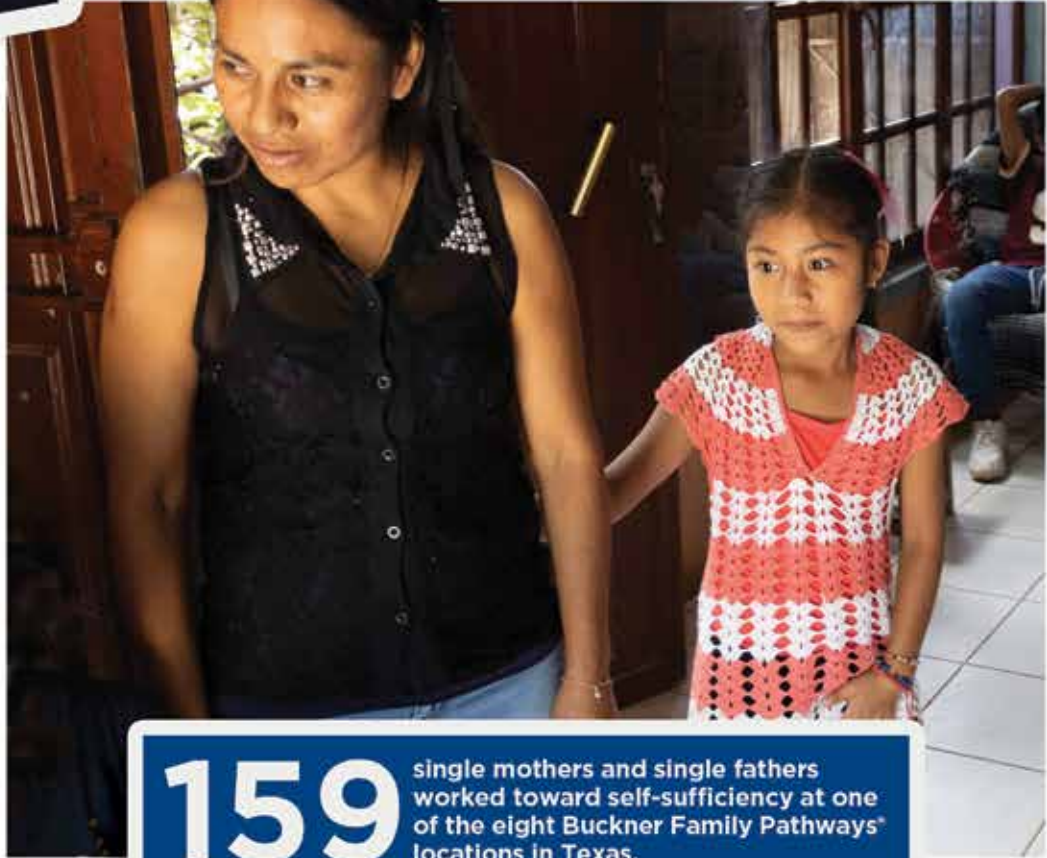
**>>>** The **Buckner Family Hope Center® in Longview** resumed ESL classes

with over 50 students participating in the four levels provided. A coffee and conversations class was incorporated to help students practice their skills.

**>>>** Ribbon cutting events were held for **Buckner Family Hope Center® programs in Midland and Donna** (Rio Grande Valley).



# Transform generations



**159** single mothers and single fathers worked toward self-sufficiency at one of the eight Buckner Family Pathways<sup>®</sup> locations in Texas.



Live in the moment while dreaming for the future. This mindset propels the way we operate as a nonprofit as well as the way we serve families. We adapt and change, and we grow stronger. We move toward a better future not for us, but for those generations that come after us.



**Creating opportunities for others.** During her time with Buckner Family Pathways®, Chalace Phillips learned it can take a village to raise a child, especially as a single mother. Motivated to give back to her community, Phillips became executive director of Midland Teen Court, a nonprofit creating second chances for youth in challenging situations. A desire to see her daughter grow up with unlimited opportunities and hope also motivated Chalace: “I think Buckner put me on a path to have choices and that’s really all I want for her, to be able to make choices.”



**99** fathers participated in Fatherhood EFFECT (Educating Fathers for Empowering Children Tomorrow), which provides education and resources to fathers of children birth to age 17.

**13,737** people from families, youth organizations, and churches made memories to last for generations at Camp Buckner.



## HEADLINES

>>> **Buckner Family Pathways®** supported a resolution to **designate September as National Student Parent Month**. It passed the Senate unanimously on September 27, 2023.

>>> **Keyless entry systems were installed on Buckner Family Pathways®** apartments statewide to improve security, efficiency, and savings.

>>> The **LeTourneau University men’s basketball team** helped move furniture and prepare apartments for new Buckner Family Pathways® residents throughout the year.

>>> For the first time in several years, **all Buckner Family Pathways® locations were able to attend spring break camp at Camp Buckner** together. There were 130 parents and children from 31 families in attendance.


>>> **Camp Buckner scored a 96%** on its overall guest satisfaction survey.

>>> Buckner employed three **NextStep residents**: two at Ventana by Buckner and one at the Buckner Humanitarian Aid Center.

>>> **Karlee Knuth, (below) a Buckner Family Pathways® in Longview client**, served on a national advisory board through Ascend at the Aspen Institute to help improve higher education policy and practice for student parents.



# Serve seniors



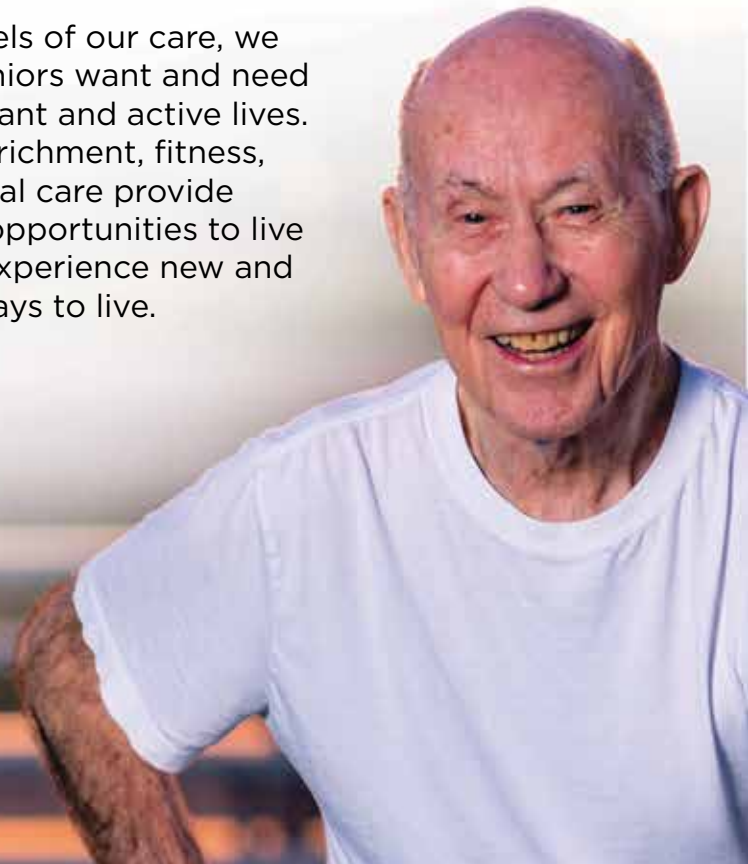
The culmination of a well-lived life and celebrating the generations that follow us - that is what senior adulthood should look like. We are “Inspiring Happiness®” in senior adults by meeting their needs and enriching their lives so they can enjoy renewed passion and purpose.

The culmination of a well-lived life and celebrating the generations that follow us - that is what senior adulthood should look like. We are “Inspiring Happiness®” in senior adults by meeting their needs and enriching their lives so they can enjoy renewed passion and purpose.

Our senior living communities are built on a continuing care model:

- **Independent Living**
- **Assisted Living**
- **Nursing Care**
- **Memory Care**

At all levels of our care, we believe seniors want and need to live vibrant and active lives. Our life enrichment, fitness, and spiritual care provide residents opportunities to live fully and experience new and exciting ways to live.





## Once a Rangerette, always a Rangerette.

In August, Kilgore College welcomed the 84th line of the high-kicking dance drill team known as the Rangerettes, and one of the very first Rangerettes celebrated her 99th birthday. Mae Horn was on the second line for the Rangerettes in 1941, and now lives at Buckner Westminster Place in Longview. Horn recalled her favorite memory of her dancing days as “when they called my name on the day of try-outs.” Two of Mae’s friends at Buckner Westminster Place were also Rangerettes, and now the trio experiences the joys of what life offers after hanging up their white boots.



# 2,938

residents and Members were served by a team that’s Inspiring Happiness® in seniors.

# \$2.4 MILLION

in assistance was provided through Buckner Senior Care and Assistance to residents whose funds have run out.



## HEADLINES

>>> Buckner Retirement Services President **Charlie Wilson received the Award of Honor** at the 2023 LeadingAge Texas Awards.

>>> **Ventana by Buckner received a Best Senior Living Community award in Dallas** from the Dallas Morning News.

>>> **Four Buckner senior living communities earned healthcare awards** from U.S. News & World Report.

>>> **Parkway Place celebrated its 25th anniversary** with the unveiling of a beautiful mural that depicts an oak tree and certificates of recognition to some key community supporters.

>>> **Five Buckner senior living communities received 5-star ratings** from CMS for healthcare.

>>> **Buckner Villas implemented a new, higher acuity assisted living service** offering called **Assisted Living Select**. This replaces traditional skilled nursing at the community.



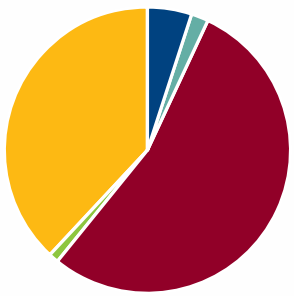
*The part you play in*  
**generations of service**



# FINANCIALS

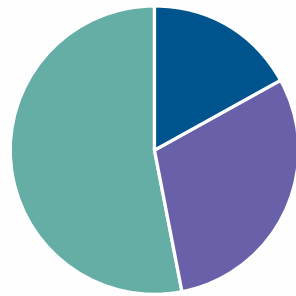
## Buckner International and Subsidiaries

Statement of Financial Position • December 31, 2023 (unaudited)



### Assets

- Cash and Cash Equivalents 5% - \$46,987,074
- Assets Whose Use Is Limited 0% - \$3,597,112
- Receivables, Prepaids, and Other 2% - \$21,359,567
- Investments\* 54% - \$542,481,169
- Revenue Bond Proceeds Held by Trustee 1% - \$11,942,574
- Facilities, Property and Equipment - Net 38% - \$383,698,669
- Total \$1,010,066,165**



### Liabilities and Net Assets

- Other Liabilities 17% - \$173,312,625
- Notes and Revenue Bonds Payable 30% - \$304,267,860
- Net Assets 53% - \$532,485,680
- Total \$1,010,066,165**

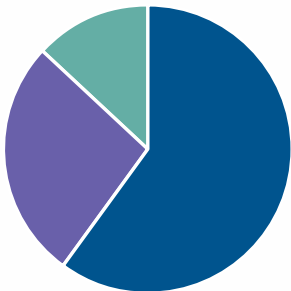
\*Buckner investments include the Buckner Impact Fund (endowment) and other investments. The Impact Fund comprises about 92% of total Buckner investments and is used to directly sustain Buckner ministries and help start new ones.

CliftonLarsonAllen LLP audited the 2023 financial statements for Buckner International and Subsidiaries.



# Buckner International and Subsidiaries Statement of Activities

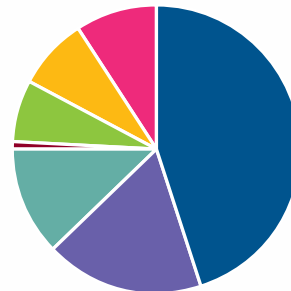
December 31, 2023 (unaudited)  
Excludes nonoperating items



## Revenue and Investment Income

- Client Support and Related Income 60% - \$107,411,090
- Investment Income 27% - \$48,670,615
- All Contributions and Bequests 13% - \$23,101,553
- Other 0% - \$806,959

**Total \$179,990,217**



## Expenses

- Salaries and Benefits 45% - \$84,564,996
- Supplies and Direct Expenses 18% - \$33,497,728
- Facility Related Expenses 12% - \$23,008,652
- Travel and Transportation 1% - \$2,198,118
- Administration 7% - \$12,928,762
- Depreciation 8% - \$15,027,023
- Interest 9% - \$16,885,849

**Total \$188,111,128\***

CliftonLarsonAllen LLP audited the 2023 financial statements for Buckner International and Subsidiaries.  
\* \$188,111,128 in expenses includes \$15,027,023 in noncash depreciation expenses.



# generations *of leadership experience*

## Executive **Leadership** Team



**Albert L. Reyes**  
President  
and CEO



**Jeff Gentry**  
Senior Vice  
President and  
Chief Financial  
Officer



**Kandyce  
Ormes-Ripley**  
Associate Vice  
President Data  
Analysis and  
Strategy



**Arnie Adkison**  
Senior Vice  
President and  
Chief  
Development  
Officer



**Jenn Mann**  
Vice President  
Chief Human  
Resources  
Officer



**Renee Reimer**  
Senior Vice  
President and  
General Counsel



**Scott Collins**  
Senior Vice  
President of  
Communications



**Henry Jackson**  
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Buckner Children  
and Family  
Services



**Charlie Wilson**  
President  
Buckner  
Retirement  
Services



**Kenneth L. Hall**  
President Emeritus



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# For generations

**B**uckner International is a faith-based nonprofit based in Dallas, Texas, that seeks to protect children, strengthen families, transform generations, and serve senior adults. Buckner shines hope to people in a variety of ministries including foster care and adoption, family transition programs, community-based family preservation programs, and retirement communities. Buckner also provides humanitarian aid and crisis relief to needy children and families.



*Join us to create  
lasting change*





BUCKNER®

Hope shines here.®

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