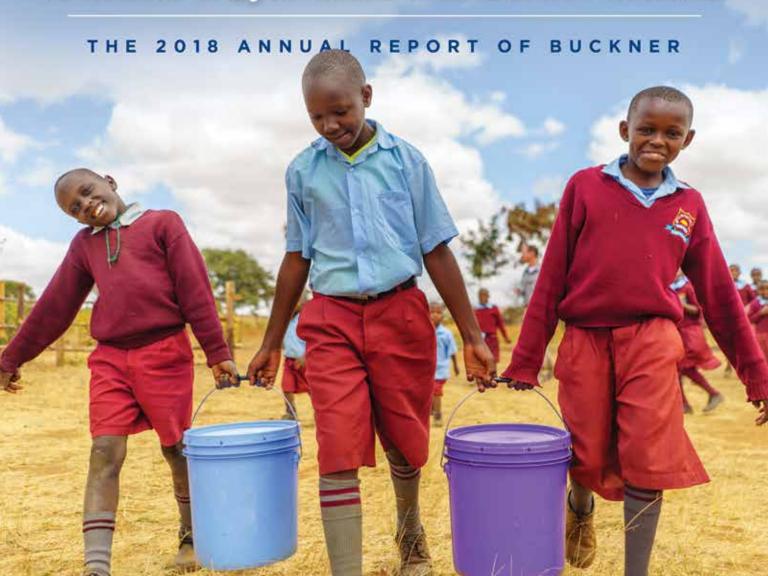


# You meant HOODE

to children, families and senior adults.





# A promise to say thanks



I made a promise to Aida Hernandez to pass along a sincere word of thanks to you, and I'm making good on that promise now.

I met Aida last fall during a review of our work in Mexico.

She's an advocate for her community of Zegache, near Oaxaca. The village is in an impoverished agricultural area, located in a dry valley dependent on seasonal rains for crops. As Lilibet Santiago, our Buckner regional director in Oaxaca, says of Zegache, "Most of their livelihood here is based on seasonal

#### CONTENTS

- 2 A promise to say thanks
- 4 2018: The year you meant hope

#### 10 Buckner Family Pathways

How you meant hope: By providing safe places for single parents and their children to have the opportunity for an education.

#### 12 Buckner Foster Care and Adoption

How you meant hope: By supporting loving foster or forever parents for abused, neglected or abandoned children.

#### 14 Buckner Family Hope Centers

How you meant hope: You strengthened families spiritually and economically.

agriculture and it relies on the rains. When it rains, it's OK, but when it doesn't rain, they don't have any harvest."

So, hand-in-hand with you, we stepped in to provide hope for this community through our Family Hope Center, helping build greenhouses, putting in water collection and filtration systems, and poultry systems, as well as holding family strengthening classes, Bible studies, and economic development classes. Your support of these efforts means new life and new opportunity for families learning new skills through the Family Hope Center.

That support isn't lost on Aida and her community. As we talked last fall, she broke into a grin as she swept her hand across the scene in front of her that includes the opportunity now presented to them and said, "Thanks to Buckner, hope shines here." Then she asked me to "Please thank those who

gave us all of these things."

So, on Aida's behalf, thank you. She's only one of thousands of people you helped in 2018. Hope shines because in the eyes of our creator, every person is significant. The abused child hiding in a corner; the family on the verge of economic collapse and destitution; the parents trying to improve their lives so that no one takes their children from them; those who live in the shadows. Hope shines because God knows them. He knows them by name. Hope shines because God has given you and me the task of representing hope. Thank you for how you meant hope in 2018.

Albert Reyes, President and CEO Buckner International Visit my blog at bucknerprez.com



#### 16 Buckner Senior Living

How our senior living communities inspire happiness every day.

18 Hope - for 140 years

20 Financials

22 Leadership

#### Who we are.

Buckner International is a faith-based ministry dedicated to transforming the lives of orphans, vulnerable children, families and elders. Founded in 1879 in Dallas, Texas, Buckner serves people through a variety of programs designed to protect children, strengthen families and serve senior adults.

See the expanded, online Annual Report at buckner.org/annualreport.

# 2018: The year you meant hope

# **Cummins serves others** by servicing cars

Families served through Buckner Family Pathways and the Buckner Family Hope Center received free oil changes, check-ups and additional maintenance for their vehicles thanks to Cummins Sales and Service in Dallas. Because of Cummins, these families have safe and reliable transportation as they drive to work, school and church.



# **Buckner Mexico celebrates 10th anniversary**

Albert Reyes, president and CEO of Buckner International, praised Buckner Mexico for its



10 years of service to vulnerable children and their families during a September celebration in Oaxaca, Mexico. Since

the NGO's founding in 2008, it has served more than 208,000 people through aid, residential care for children, health programs, and Family Hope Centers. Reyes said Buckner Mexico is "shining hope to the most vulnerable families in Mexico." Juan Carlos Millán, Buckner Mexico director, echoed Reyes. "Be excellent," he said. "We always have to be excellent because the people we serve need us to be. It's what we encourage them to do as well."



# The Crystal Charity Ball grants more than \$1 million toward Family Hope Center

After kicking off the \$14.5 million "Shining Hope Dallas" capital campaign to build and endow a Family Hope Center near Bachman Lake in Dallas in 2017, Buckner received a \$1.12 million grant toward the goal from the

Crystal Charity Ball. The Crystal Charity Ball is a dedicated group of ladies in Dallas who give of themselves as well as their resources to make Dallas a better place. That gift pushed Buckner well past the halfway point in the campaign.

#### Former orphan returns to Guatemala - on a mission trip

If the name Juan Pablo sounds familiar, it's probably not coincidence. A former orphanage

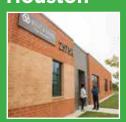


resident in Guatemala, Juan Pablo was a popular name and face to hundreds of



Buckner mission trip participants between 2005 and his adoption by John and Emily Wiggins in 2009. Last year, Juan Pablo Wiggins returned as a Buckner mission trip participant to his birth country. "As we've been serving these kids, you don't know what kind of impact you have," said his father, John. "Whether you're planting a seed, watering a seed or seeing the fruit." Nodding at his son, he added, "He's walking evidence of people pouring into him."

#### New Family Hope Center, Family Pathways open in Houston



South
Houston
families are
now receiving
vital services
like child

and youth development, adult education, family coaching, financial empowerment classes and more through Buckner. The Buckner Family Hope Center of Houston at Reed Road opened in the fall. Buckner hosted a ceremonial ribbon cutting event for its 27th Family Hope Center, as well as its Buckner Family Pathways program.

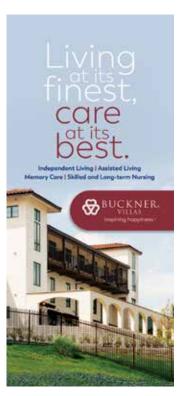
# Former President Bush talks faith, family at fundraising dinner

George W. Bush, 43rd President of the United States, talked about the



importance of family, faith and service to those in need during the Buckner Hope for Children dinner May 1 at Dallas Market Center. The

event, Buckner International's premier annual fundraising dinner, saw a record-setting attendance. Bush shared his comments along with his daughter, Jenna Bush Hager, in a question-and-answer interview format with WFAA Channel 8 news anchor Cynthia Izaguirre. Among the topics discussed were the then-recent death of his mother, Barbara Bush, grandparenting and parenting daughters Jenna and Barbara while serving as president.



# **Buckner Villas expands community footprint...**

Buckner Villas, one of Austin's largest providers of senior living, hosted a ribbon cutting on an expansion of its GreenRidge independent living residences. The ceremony officially opened the new 122,331-square-foot expansion and celebrated a 16,010-square-foot remodeling project. The expansion and renovation project added 69 one- and two-bedroom apartment homes and 70 underground parking spaces. In addition, it included an overhaul of the common areas by enlarging the dining room, extending the bistro, adding a theater, broadening the salon and the spa, building a new, larger meeting space, as well as refreshing décor and interior design throughout.

# ...and so do other Buckner retirement communities

In addition to the expansion of Buckner Villas, Buckner also made major additions to the Calder Woods campus in Beaumont and moved forward with significant improvements

to its retirement communities in Houston and San Angelo.

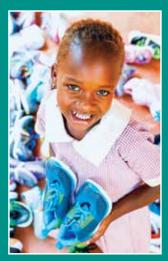
# Aramark keeps Buckner families healthy through food education



More than 150 residents of South Dallas attended the Aramark Building Community Day, a free food and wellness expo. The event was sponsored by Aramark, the Buckner Family Hope Center at Wynnewood and Dallas Park and Recreation.

#### Jasper family provides \$250,000 Matching Grant in successful campaign

During the summer, the Jasper family of East Texas offered a \$100,000 matching grant to support Buckner Family Pathways. Parents in the Pathways program strengthen themselves and their families as they pursue their educational goals, giving them the skills to earn higher-paying jobs. Increased income empowers parents to give their children the kind of life they dream of each day. Jan E. Jasper Campbell summed up the family's commitment to the Pathways program: "Family is so important to us. Buckner tries to keep families together. Family is hard in general. You throw financial burdens into that, and it's harder. We love that Buckner is fighting to keep families together through the program."



#### The 2018 face of Buckner Shoes for **Orphan Souls® was ... a Princess**

Princess Apiyo lives with her grandmother in Busia, Kenya. Her grandmother is the sole provider for their family and money is sparse. Princess has seen a lot of tragedy in her young life. Her parents are not a part of her life and her twin sister died when they were young. Her grandmother works hard to provide for her, but it is a challenge. Buckner Kenya has been able to relieve some of the financial burden on her family and has given them hope. Princess attends a school near her grandmother's house operated by Buckner. Because her grandmother was unable to buy her new shoes, Princess would trek to school in old

sandals that provided little protection to her feet as she walked across dirt and pebbled roads to school. Because of generous gifts to Shoes for Orphan Souls, Princess was able to receive a new pair of shoes and her likeness graced many of the ministry's collection efforts.



The number of people provided with international humanitarian aid through Buckner partners in 2018. The number of people provided with Buckner partners in 2018.

#### **Buckner breaks ground for new Dallas Family Hope Center**

Buckner hosted a groundbreaking ceremony for its Buckner Family Hope Center in the Bachman Lake community of Dallas Sept. 27. Buckner leaders, government officials, partners and families served by the Family Hope Center gathered for a ceremonial groundbreaking on the proposed 21,795-square-foot effort. It is the first property purchased in Dallas by Buckner to serve children and families since 1880, when founder R.C. Buckner purchased land in East Dallas for the original orphans home that is still being used today to serve children and families.





#### **Catching up with Laurencio**

In early 2013, Laurencio Luis started a bicycle repair shop in Xoxocotlan, Mexico, just outside Oaxaca. He had recently returned from the United States, where he was a cook, to care for extended family. Laurencio and his family soon began taking life skills and business classes at the Buckner Family Hope Center in Xoxocotlan, where the gears started turning in his head to begin his own bicycle business. He also volunteered to teach English to help others expand their business horizons. The startup has paid off. By last year, Laurencio had moved into a larger storefront located at a busy intersection on a main street, where he not only offers repair services but also has racks of bicycles for sale in front of his store. The business is providing for his family in ways he never would

have thought just five years ago. He says he owes his success to God and to the Family Hope Center just down the street.

# Buckner, Texas Rangers Foundation team up to provide new Family Hope Center

The Texas Rangers Baseball Foundation announced in January 2018 a major partnership with Buckner designed to strengthen the lives of area youth and their families who utilize the Texas Rangers MLB Youth Academy at Mercy Street Sports Complex presented by Toyota in West Dallas. Buckner International is operating a Family Hope Center at the location. The goal is to provide services to children and families using the youth academy baseball facilities to strengthen families in the community.



#### 'Demo Day' signals construction on first Family Hope Center in West Texas

Buckner leaders, community officials and supporters swung the first hammers that



kicked off the remodel to the Buckner Family Pathways campus that would add a Family Hope

Center to the community. "It's Demo Day in Lubbock," said Buckner President and CEO Albert Reyes. "We're demolishing poverty. We're knocking down barriers to self-sufficiency. We're building a way for hope to shine throughout Lubbock through strong families." The centers are community-based places of hope where families go to find strength and empowerment to reach their God-given potential.

# Remembering Hurricane Harvey a year later through generosity

Hurricane Harvey's aftermath will live on in



Houston for years, but so will the blessings that came with it. At Parkway Place, a Buckner retirement community in Houston,

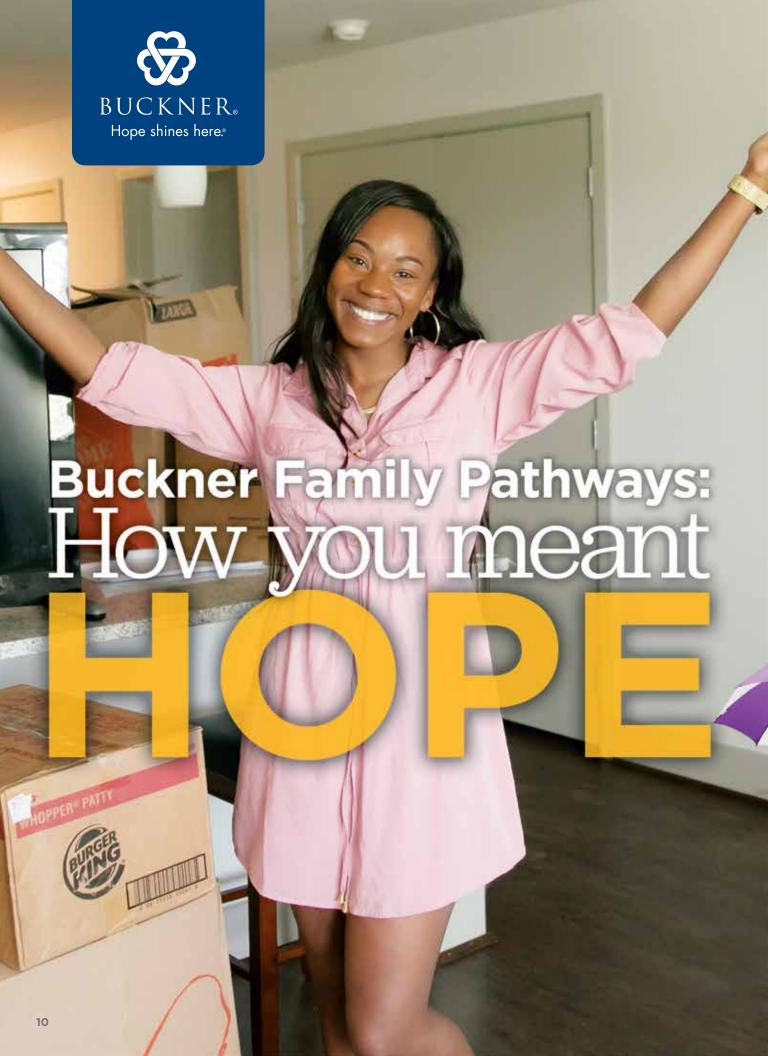
many employees weathered the storm along with residents while their own homes were destroyed. Parkway residents raised over \$20,000 to aid staff members who had lost everything to the storm. Similar efforts responded to the needs of selfless Buckner Calder Woods employees in Beaumont, where Harvey also hit and destroyed homes.

#### Moody Radio in Chattanooga raises 18,000 pair of shoes



To celebrate 18 years of collecting shoes through Buckner Shoes for Orphan Souls,® 88.9 Moody Radio in Chattanooga, Tenn., raised more than 18,000 pairs of shoes and 18.000 pairs of socks, shipping them to the Buckner Center for Humanitarian Aid for sorting and distribution around the world. The shoe drive is the largest shoe drive involved with Shoes for Orphan Souls, donating more than 250,000 pairs of shoes in the 18 years they have partnered with Buckner. "The partnership between 88.9 Moody Radio in Chattanooga and Buckner International is really cool as it offers an opportunity to work among churches, businesses and ministries all for one cause - that's to share and live out the gospel through something as simple as a pair of shoes," said Brent Manion, station manger for 88.9 Moody Radio.





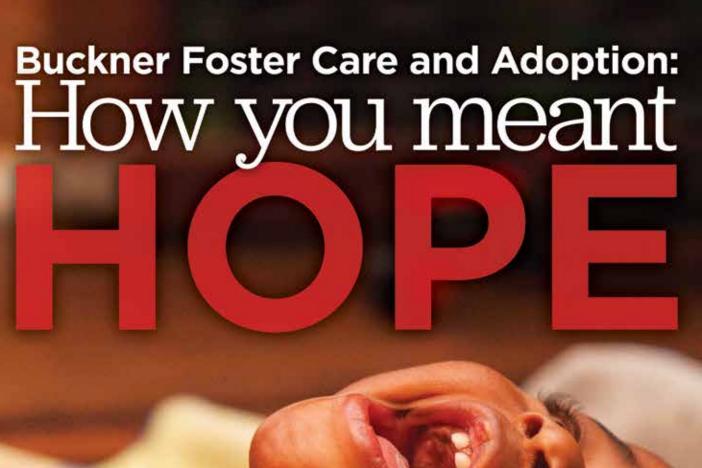
You provided safe places for single parents and their children to have the opportunity for an education.

n Houston, it was a new beginning for 20 single parents who moved into the new Buckner Family Pathways apartments located at New Hope Housing at Reed within Star of Hope's Cornerstone Community. As their possessions were unloaded off the moving trucks into their new homes, residents could not contain their smiles or excitement. For many of them, this is the first new home they have ever lived in and for others it is the first time they won't have to share a bedroom with their children. Some of the parents moving into their new, fully furnished homes were escaping abusive situations or homelessness. Entering the Buckner Family Pathways program allows them to work on their education while providing a safe and stable home for their children. They also receive counseling, resources and other skills to become self-sufficient. "I'm going through a lot of emotions," said Family Pathways resident Shanarica Bennett during her move-in. "I'm excited and nervous about the change, but I know it's for the better. They have a lot of things here that will be wonderful for my children and myself. I see great things for my future. I know that when I graduate, I'm going to be very prepared for what is to come." ■

The turnaround

t the end of Abigail Tlamasico's first semester at Angelina College in Lufkin, Texas, she was quitting. It just hadn't worked out. Her 1.0 grade point average was proof. But when she broke the news to Holly Valentine, the Buckner Family Pathways director refused to let her quit. "I knew Abby could succeed," Valentine said. Last year, Abigail earned her bachelor's degree in education at Stephen F. Austin University with a 3.6 GPA. And she's investing her life into students who once struggled like she did to help them achieve things they once thought impossible.

In 2018 you provided the means to oarents individuals Longview. Lubbock. Lufkin and Midland



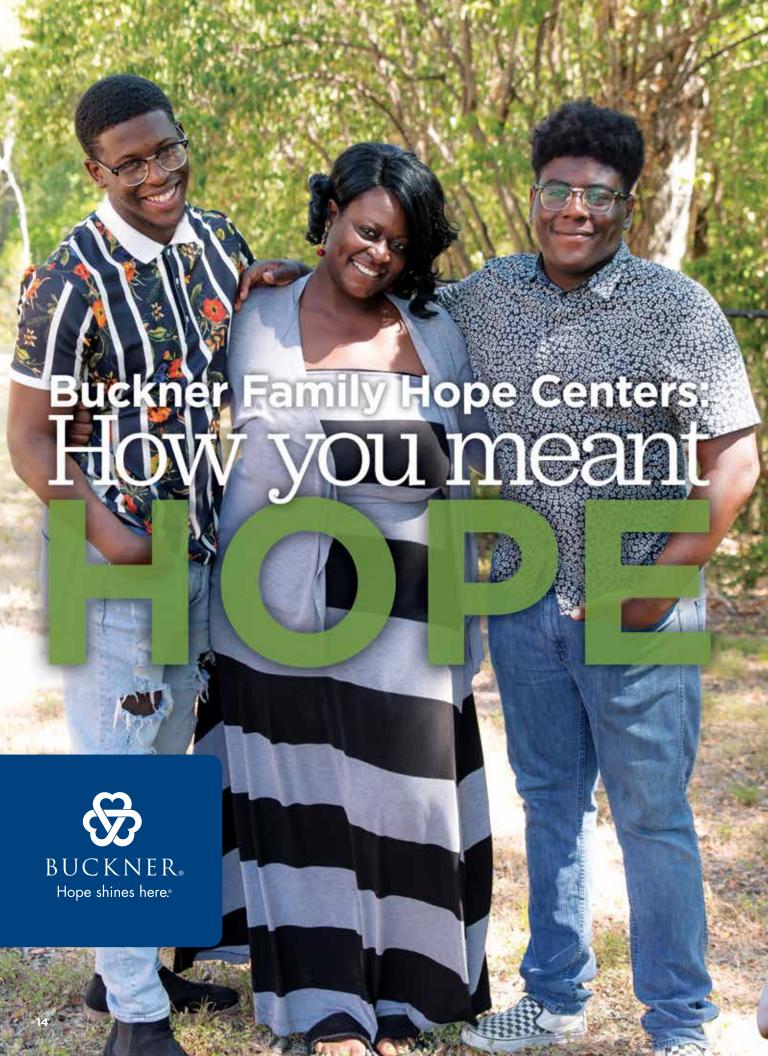


# You supported loving foster or forever parents for abused, neglected or abandoned children.

sk anyone about 2-year-old Nayron, and they'll typically respond in the same way: "He's the happiest baby in the world." They might just be right. Nayron fills the home of Cheryl and Shain Welch with laughter. Nayron is almost as unique as he is happy. He's one of dozens of primary medical needs children who come through the Texas foster care system each year. He was shaken at three weeks old, which caused a brain bleed that led to a stroke. Half his body is paralyzed, he suffers seizures and has a shunt to drain fluid off his brain. Primary medical needs children often are among the hardest to place in family care. If homes cannot be found for them, they live in institutions. Some never know the love of family. Shain says Nayron was "made in the image of God. He was made to be who Nayron is. For us to receive that blessing of taking him into our home means everything to us." The blessing goes both ways. Nayron has grown tremendously since coming into the Welches' home. "When we brought him into our home, we noticed he started thriving and gaining weight and doing well just with us holding him and loving him," said mom, Cheryl. "He's continuing to make progress. Even Buckner caseworkers are like 'He was like this and now he's like this.' That's what a little bit of love will do for these children." Cheryl and Shain adopted Nayron in January 2018, solidifying them as a forever family. ■



In Texas your gifts provided foster families to care for néglected, abused, or abandoned children and children found forever ome through adoption. Internationally in Kenva and Guatemala. found safety and love in foster or kinship homes, were adopted into forever families



# You strengthened families emotionally, spiritually and economically.

leven years ago, twins Christian and Christopher started attending the Buckner ■Family Hope Center at Wynnewood in Dallas. They came back the next day, and for roughly 3,000 days after that until they were 18. "The Family Hope Center has grown me into the person I am," Christopher said. "It's matured me as a person. It's helped me grow closer to God. That's a big deal because you can't do anything without God." When mom Christie Young moved her family into the Wynnewood neighborhood, she knew what they were getting into. She gained even more intimate knowledge of it when a bullet flew through her daughter's window and lodged itself into the ceiling. Positive influences were mandatory if Christie's boys were going to have the kind of life she wanted for them. But providing access to those opportunities was a struggle for a single mom with limited income. "There's a high crime rate here," Christie said. "My boys were excited to come here. They'd really never been out of the home before. I really didn't have money to take them all around Dallas. This place did. They met mayors. They went on field trips. The path they started more than a decade ago has taken them to Texas Southern University, with the help of a scholarship from Buckner, where they are sophomores. Christian wants to be a neurosurgeon - "the best neurosurgeon in the world." Christopher is working to become a psychologist. Their future is bright. "They were always sweet boys," Christie said. "The program made them grow from boys to men."



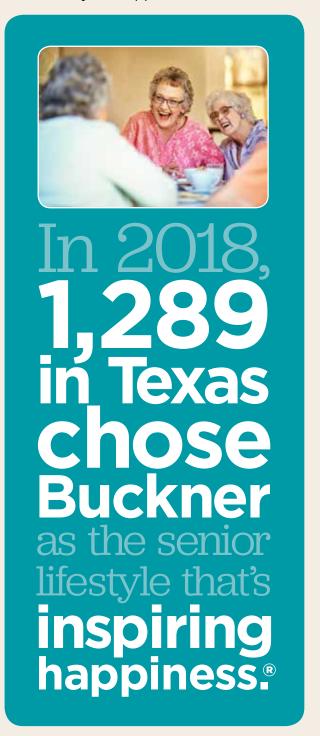
Hope Centers **Buckner Family Hope Centers** countries.

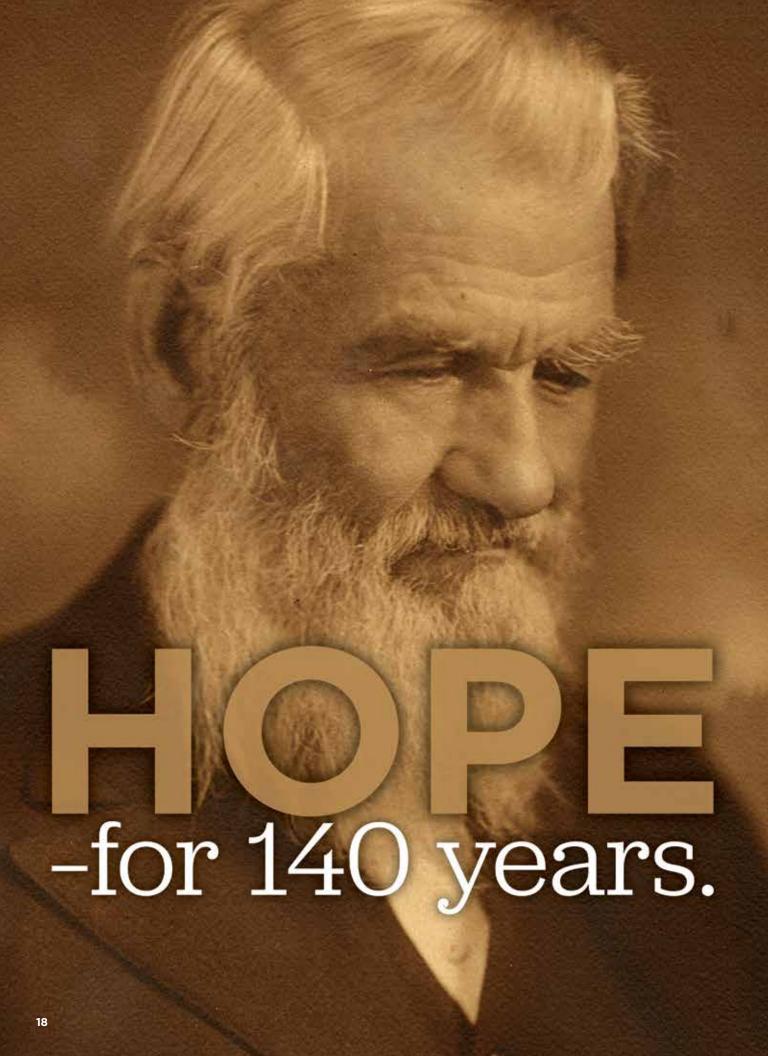


# Inspiring happiness to cancer patients

or 20 years Buckner Westminster Place resident Betty Smart has diligently worked to serve the greater community by knitting caps for cancer patients at HOPE Cancer Center in nearby Tyler. Smart was inspired while watching a local newscast and hearing the story of a woman making similar hats. She was emotionally moved by the story and was eager to pick up her own knitting needles to help people in need. Once she completes her precious items, she delivers them personally to the cancer center, ensuring each one finds its way into the hands of those who need them most. "In many ways, it just seemed natural, as knitting was something I already knew how to do, and I loved knowing I would see the fruits of my labor make someone else's life better." Each cap is knitted to perfection with ultra-soft yarn and a bit of Smart's love and compassion. In her spare time. Smart works on multiple caps at once, moving back and forth between them as she attempts to complete as many as possible. In addition to knitting in her residence, Smart can be found on Monday afternoons working alongside fellow members of the Longview senior living community's Knit Wits knitting group. Smart hopes that by sharing how knitting has impacted her life - and most importantly the lives of others - that someone will similarly be encouraged to give back. "Making these caps for the past 20 years has brought only happiness into my life," Smart said. "It would be amazing if people who hear my story are inspired to discover what they can do to help others. Whether it's knitting caps or another act of volunteerism. I hope more people see the

benefit in giving back to those in need and look for ways to support one another." ■







Buckner was founded by the vision of one man, Robert Cooke Buckner. It was a vision to provide a place of hope for orphaned children, a home where they were fed, clothed, cared for and, most importantly, loved.

But as Buckner shared his vision of hope with others, they soon began to mean hope through their support. In 1877, he collected his first funds, \$27, when he passed a hat among a group visiting under the shade of an oak tree at a Baptist deacons' meeting. The first dollar given was his very own.

By the end of that year, a few weeks before Christmas, three orphan children were brought to their new home in a horse-drawn wagon personally driven

by "Father" Buckner, a nickname given him

by the children. The ministry continued to grow as more people saw his vision and heard his story, eventually

becoming what we are today - 140 years later - an international ministry bringing hope to tens of

thousands of lives each year.

But even from those earliest days, the story of Buckner went far beyond how the organization helped people in need. It was and continues to be the story of how a community of love and support - you - responded and rallied around those most in need.

Throughout our 140-year story, one theme has rung true: Buckner has never done its work alone. From the very beginning, churches and families who wanted to shine hope on children and families partnered with and supported our cause.

Today is no different. One of our brightest personality traits is that we affiliate with people compelled by their faith to shine hope: People who can see the needs and are compelled to respond to them.

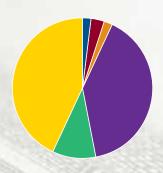
By supporting this vision for children and families, you mean hope. ■

# Financials

# Buckner International and Subsidiaries

#### **Statement of Financial Position**

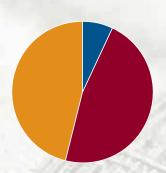
December 31, 2018 (Unaudited)



### **Assets**

- Cash and Equivalents 2% \$20,826,000
- Assets Whose Use Is Limited 3% \$22,579,000
- Receivables, Prepaids and Other 2% \$17,577,000
- Investments 40% - \$346,589,000
- Revenue Bond Proceeds Held by Trustee 10% \$85,550,000
- Facilities, Property and Equipment Net 43% \$365,416,000

Total \$858,537,000



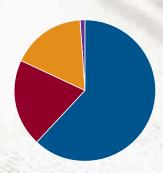
## Liabilities and Net Assets

- Other Liabilities 7% \$64,832,000
- Notes and Revenue Bonds Payable 47% \$401,974,000
- Net Assets 46% \$391,731,000

Total \$858,537,000

# **Buckner International and Subsidiaries Statement of Activities**

December 31, 2018 (Unaudited) Excludes nonoperating items.



# Revenue and Investment Income

- Client Support and Related Income 62% \$79,222,000
- Investment Income 20% \$26,043,000
- All contributions and Bequests 17% \$21,307,000
- Other 1% \$873,000

Total \$127,445,000



## **Expenses**

- Salaries and Benefits 49% \$61,812,000
- Supplies and Direct Expenses 19% \$23,438,000
- Facility Related Expenses 11% \$14,268,000
- Travel and Transportation 2% \$2,657,000
- Administration 8% \$9,688,000
- Depreciation 7% \$8,388,000
- Interest 4% \$5,389,000

Total \$125,640,000

# Buckner International Leadership

# Executive Leadership Team



Albert L. Reyes
President and CEO



Arnie Adkison Vice President and Chief Development Officer



Scott Collins Vice President of Communications



Jeff Gentry
Senior Vice President and
Chief Financial Officer



Henry Jackson Senior Vice President for Buckner Children and Family Services



Renee Reimer Vice President and General Counsel



Charlie Wilson
Senior Vice President
for Buckner Retirement
Services



Kenneth L. Hall President Emeritus



#### Trustees

Margareth Fanini Aviles Collevville, Texas

Carol C. Brian Amarillo, Texas

Dr. Froswa' Booker-Drew Dallas, Texas

Lee E. Bush Athens, Texas

Sue Courts Midland, Texas

**Lisa K. Eady** San Angelo, Texas

Dr. Riefford "Gail" Flood San Angelo, Texas

Ed Francis Dallas, Texas

**Dr. Julio Guarneri** Mission, Texas

David Hennessee

San Antonio, Texas

Dr. Rodney Henry Longview, Texas

Watson Moore

Roby, Texas

Nancy Neal Lubbock, Texas

Zack Parrish Houston, Texas

**Dr. Debbie Potter** San Antonio, Texas

Norman K. "Duke" Presley

Dallas, Texas

Barry Pryor Dallas, Texas

Lynette Guy Ranton

Santa Fe. New Mexico

Dr. Walid "Wes" Saade

Crowley, Texas

Susan "Kay" Struzick Houston, Texas

Jeffrey "Jeff"

Taylor

Colleyville, Texas

James H. Westbrooks Dallas, Texas

Susan R. Wilhoit Dallas, Texas

Susan W. Williams Dallas, Texas

# Trustees Emeriti

James (Jim) P. Cummings San Angelo, Texas

Dr. Sherman A. Hope Brownfield, Texas

Judge Steve M. King Fort Worth, Texas W. Lamar Lovvorn Dallas, Texas

Nell McCallum Morris Beaumont, Texas

William M. (Bill)
Pratt
Fort Worth, Texas

Tom E. Stone Longview, Texas

George S. Vorpahl Bee Cave, Texas



We work with you to offer life-changing options. Together, we can serve through:



Foster Care
and Adoption.
Be a family for
vulnerable children
in need of safety
and love.



Family Hope Centers. Join us to offer a range of services from counseling to computer classes in communities where vulnerable children and families live.



Family Pathways. Help families stay together by providing affordable housing and support to single parents seeking higher education.



**Senior Living.** Explore how we enrich the lives of the aging population with a continuum of services including independent living, assisted living, nursing, memory care and hospice.





buckner.org • Offices: 700 North Pearl Street • Suite 1200 • Dallas, Texas 75201







