



THE YEAR WE STOOD TOGETHER.

 BUCKNER.
Hope shines here.®

2020



(SIX FEET APART)



“We never ceased one day of service; we never said the word, impossible.”



When the vulnerable were distanced, we all stood in the gap.



ministry in 142 years.

It was a year that also posed a new set of threats to those we serve, the vulnerable. We serve a population in Texas and six countries that is always distanced: They're distanced by cultural perception, poverty, education, status, and lack of opportunity. When you start from a position of weakness, additional barriers only serve to put you further behind.

We also serve residents and Members of six senior living communities in the state, a population identified early during the pandemic as especially at-risk. The coronavirus threatened the health of those we are committed to protect.

I saw miracles

But when the vulnerable were distanced, we all stood in the gap – supporters, volunteers, Buckner team members – and I saw miracles happen.

The year 2020 introduced the world to a new definition of “distanced.” In addition to the health-based distancing dictated by the coronavirus, political, ideological and racial differences also threatened to distance us as a society. Buckner International was no exception to the new norms and restrictions everyone faced. The COVID-19 pandemic was one of the biggest threats to our way of

I watched as our senior living leadership team and associates became heroes almost overnight, implementing protective protocols while still serving our residents and members in the spirit of Inspiring happiness.®

I saw our other team members pivot from serving families at ministry sites to serving them on video conferencing sites. The families we serve internationally were at immense risk, so we sent 382 tons of aid in response. Children were kept safe through the continuing miracles provided by foster care and adoption.

We never ceased operation

And the biggest miracle? In a world that said, “Shut down for your safety,” Buckner kept serving with courage – even if it was six feet apart or through digital platforms. We never ceased one day of operation. Our teams never said, “That’s impossible.”

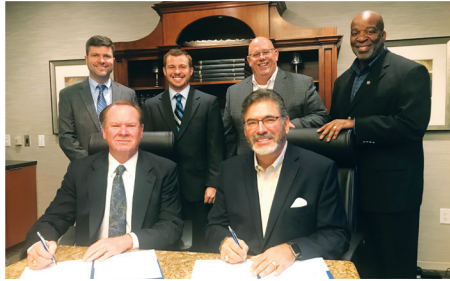
And we were able to keep serving because you stood in the gap, stayed tuned in to what we were doing, and continued to be a part of our team through your prayer support and your gifts. Your support helped create the miracle that was 2020.

A handwritten signature in black ink that reads "Albert Reyes". The signature is fluid and cursive, with a long horizontal line extending to the right.

Albert Reyes
President and CEO
Buckner International

JANUARY

FEBRUARY



An alliance for response. Buckner Children and Family Services and Texas Baptist Men announced the launch of a collaboration to serve vulnerable children and families in Texas and internationally. The agreement notes Buckner and TBM will work together in Buckner locations to provide services by including disaster relief, construction projects, water wells and filtration systems as well as importing humanitarian aid items internationally.

4



Rangers visit East Texas children. Young Rangers fans from the Buckner Family Hope Center in Longview, Texas, were thrilled to meet some of their baseball heroes when then-Texas Rangers pitchers Nick Goody and Jesse Chavez stopped by the Family Hope Center as part of their Winter Caravan through East Texas. Goody and Chavez greeted their young fans and autographed jerseys, baseballs and caps as well as posed for photos and played balloon games with the youngest of fans.



Baseball stars distribute Buckner Shoes for Orphan Souls®. Texas Rangers player Ronald Guzman and Minnesota Twins player Nelson Cruz distributed new shoes collected by Buckner Shoes for Orphan Souls® to children in La Vega, Dominican Republic. For many families in the Dominican Republic, the cost of new uniforms and shoes to fit growing children can add up quickly and for families struggling to provide food for their children, new shoes may not be a priority, excluding them from receiving an education.



Nike Garza's adoption gains national headlines. News of Nike Garza's adoption went viral across Good Morning America, CBS and more. At only 8 years old, he had spent 1,553 days in foster care. After nearly half his life spent in care, his adoption ceremony in February was a joyful celebration complete with family, friends ... and Batman.

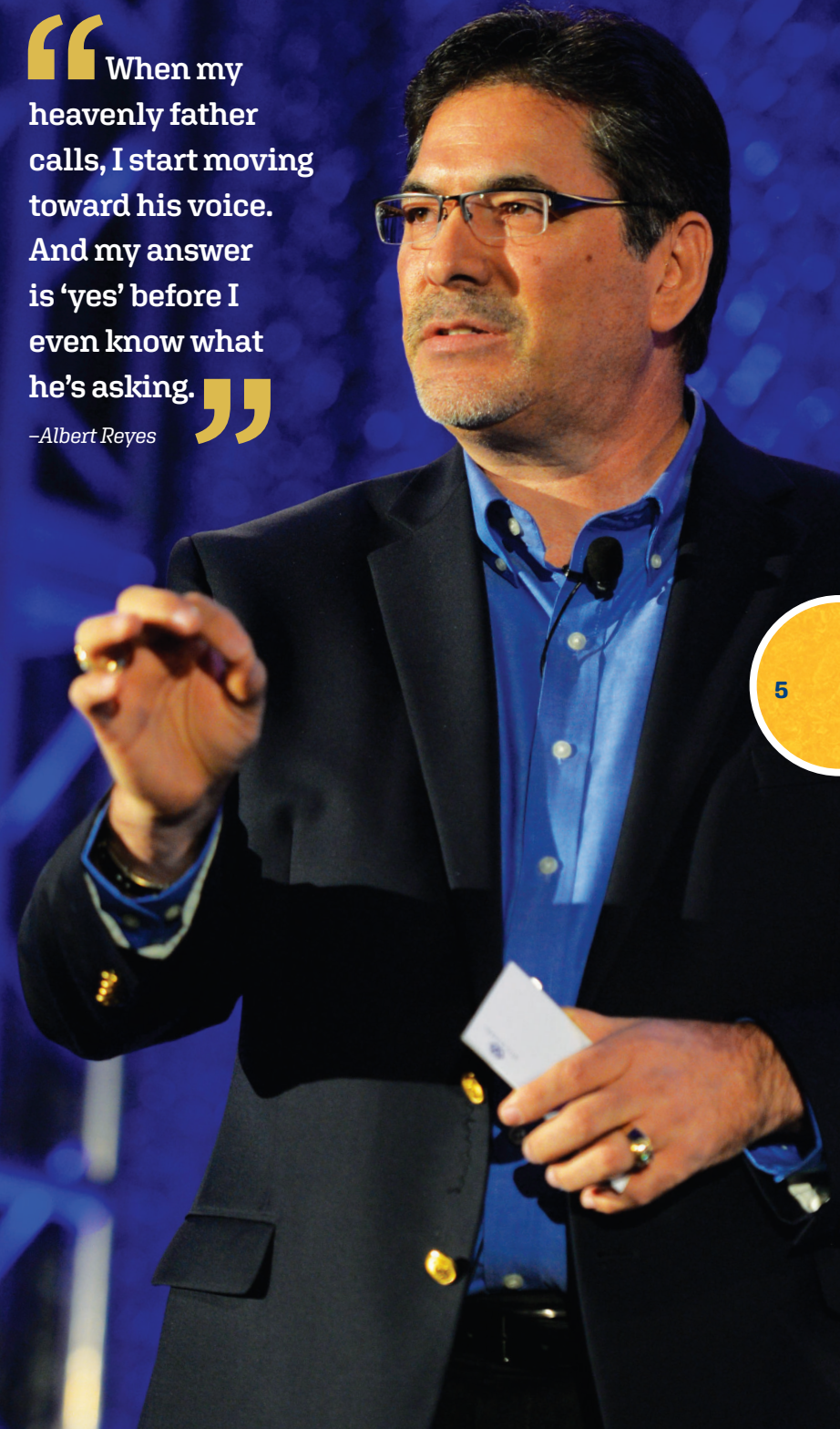
FEBRUARY FOCUS

Reyes celebrates 10 years of leadership. Buckner celebrated the 10th anniversary of Dr. Albert L. Reyes, who was elected the sixth president of Buckner International. His leadership guides the vision and mission to protect vulnerable children, strengthen families and inspire happiness in the lives of seniors.



“When my heavenly father calls, I start moving toward his voice. And my answer is ‘yes’ before I even know what he’s asking.”

—Albert Reyes



MARCH

COVID-19 affects the world, Buckner



Citing “the safety and protection of those we serve and our staff” as the highest priorities for Buckner International, President Albert Reyes announced facility shutdowns and safety measures across Texas and in the six countries where Buckner provides services. “We are implementing strategic plans and precautions across all Buckner ministries addressing the coronavirus.”

Buckner Family Hope Centers, other ministries shift to remote service. On March 18, Buckner leaders announced all Family Hope Centers would close their on-site facilities for two weeks, “but will continue to deliver many client services by other methods.” Buckner also suspended direct services to clients in other countries where it serves, in accordance with national emergencies declared in those countries.

Pandemic hits Buckner international locations. By late March, the coronavirus had impacted nearly every continent across the globe. To minimize the effect of COVID-19, millions sheltered in place. While social distancing looked different across countries, one thing was still certain: Buckner programs continued to adapt to support to support families. Among those efforts were:

- **The Dominican Republic:** Buckner increased cleanings of all local buildings, provided MannaPacks to families in need, created masks and remained in constant contact with families to provide support.
- **Kenya:** Buckner staff visited families throughout Kenya neighborhoods, educating and encouraging them to take precautions to prevent the spread of COVID-19.

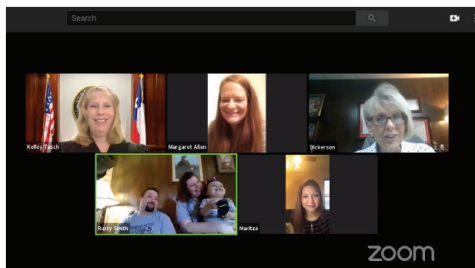
- **Peru:** The Buckner Peru team offered donations of basic food, free drinking water and virtual consultations. With the suspension of all Buckner Family Hope Center activities in Peru, the staff contacted each family through phone calls.

Humanitarian aid key answer to families in crisis. Supporting families impacted by the coronavirus didn’t slow down at the Buckner Center for Humanitarian Aid. Food donations were provided by Aramark and the North Texas Food Bank. Families at Buckner Family Hope Centers, Family Pathways, the Dallas Crisis Relief Center and foster care and kinship programs also were supported by the distribution drive-thru over the coming weeks.



In 2020,
11,670
parents and their children
were served by Family
Hope Centers in Texas.
Internationally, the needs of
29,640
people were met
through Family
Hope Center
ministries.

Through
humanitarian
aid programs,
974
people in Texas received
assistance, while
26,668
received aid
internationally.



'I stole their hearts, now I'm stealing their last name.' In the wake of social distancing measures, connecting digitally became a priority for many. On April 3, technology helped complete a forever family when Rusty and Whitney

Smith of Lubbock met with attorneys, Buckner and a Lubbock County judge on a Zoom conference call to complete their adoption of 15-month-old Khailynn. The Honorable Kelley Tesch presided at the historic "first virtual adoption in Lubbock County" live on YouTube. The Smiths and their new daughter donned matching shirts for the event that read, "I stole their hearts, now I'm stealing their last name."

Innovation, hope shine despite global pandemic.

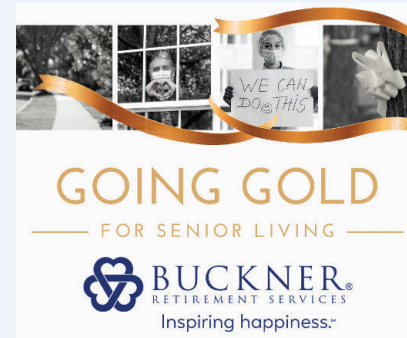
With continuing distance measures in place in Texas, Buckner ministries turned to innovation and technology to serve clients. Program classes held at Family Hope Centers around Texas, such as Jobs for Life and Faith and Finance, were moved to an online format, allowing clients to continue working on achieving personal goals and strengthening their families. The virtual format was adopted by all of the Buckner preservation programs across the state of Texas, including Project HOPES, Family and Youth Success Program (formerly STAR), transition programs and Buckner Family Pathways. Counseling services offered by Buckner also moved to an online or virtual format to continue serving clients as they worked through mental and emotional challenges.



Khailynn Smith was one of 112 children in Texas adopted through Buckner Foster Care and Adoption. In Kenya, 43 children were adopted into loving, forever families.

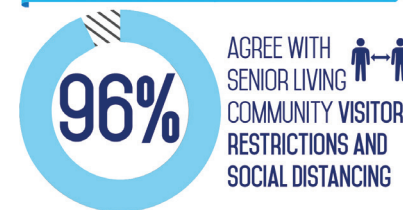
Buckner 'goes gold,' launches senior living campaign and awareness month with gold ribbons. Buckner began 'going gold' for senior living in May to increase awareness of senior living residents and the frontline workers caring for them during the COVID-19 pandemic. Buckner Retirement Services launched a ribbon campaign titled Going Gold for Senior Living at its communities

in Houston, Austin, Dallas, San Angelo, Longview and Beaumont. All six Buckner senior living communities across Texas hosted drive-thru ribbon pick-up events on May 11 for family members of residents and staff.



Survey says? Buckner senior living communities weigh in on pandemic effects. According to a May survey conducted by Buckner Retirement Services, 96% of senior living residents agree with social distancing and visitation restrictions in place. The anonymous survey results showed how senior adults felt about their current safety policies, how they spent their time and what they felt were the most inconvenient parts of the pandemic. In the survey, residents were asked what they do for free time during the pandemic. The top answers were 74% are reading, 29% are napping and 63% can be found on the phone with loved ones.

Keeping their distance



In 2020, 2,205 residents and members of Buckner Retirement Services communities in Houston, Austin, Dallas, San Angelo, Longview and Beaumont called Buckner the place that was "Inspiring happiness®" in their lives.



Revisiting a national conversation **on justice**



*“Beyond legal changes, national police reform and social change, **we need spiritual help** too, the kind of transformation that leads us to do unto others as you would have them do unto you.”*

—Albert Reyes

In the wake of George Floyd’s murder in Minneapolis, Minn. that sparked international outrage and re-ignited conversations about race and equality in the U.S., Buckner President and CEO Albert Reyes wrote his reflections on the event and ongoing conflict, reminding readers of a biblical duty to not only speak against injustice, but to act to correct it. Below is an excerpt from his post. You can read the full article on his blog: albertlreyes.com.

I am deeply grieved by the numerous examples of blatant disrespect and lack of human dignity shown to people of color. Our country has a long and growing list of people who were victims of racial, systematic and institutional racism.

We need new laws, a new awareness, and a new norm for what is acceptable treatment of people of color in the United States of America. Beyond legal changes, national police reform and social change, we need spiritual help too, the kind of transformation that leads us to ‘do unto others as you would have them do unto you.’”

The connectedness of our world today means issues that affect any of us affect all of us. We have seen evidence of that with the coronavirus pandemic, but in recent days it has been most evident with protests in our nation over racial injustice. Dr. Martin Luther King Jr. said it this way: “Injustice anywhere is a threat to justice everywhere. We are caught in an inescapable network of mutuality, tied in a single garment of destiny. Whatever affects one directly, affects all indirectly.”

JULY

Buckner receives donation from OneStar Foundation. Buckner Children and Family Services was the recipient of a \$50,000 grant from OneStar Foundation in support of the work Buckner did serving children and families during the coronavirus pandemic. The grant was part of a larger \$920,000 sum deployed from the Texas COVID Relief Fund to 16 organizations working to directly support the most vulnerable and underserved across the state.

Throughout the pandemic, Buckner continued its domestic programs and services for children and families, adopting new methods of helping clients, including virtual classes and activities, telehealth visits, virtual adoptions, and food distributions.

Service didn't stop at the Buckner Center for Humanitarian Aid because of the coronavirus. In fact, the ways staff served those in need ramped up. Rather than shutting the doors due to the pandemic, the Center for Humanitarian Aid quickly adapted and continued answering the call. Each week distributions were held, families lined up in their cars. Every measure to protect both staff and those visiting the Center for Humanitarian Aid were taken - masks, gloves, families unload the carts into their own cars and social distancing.

Buckner international trustees call for justice and love. Saying "we repudiate racism, injustice and racial inequality," trustees of Buckner International unanimously approved a statement they titled "A Call for Love, Justice and Racial Reconciliation" during their summer meeting July 10. The statement affirms both the board and Buckner's "commitment to racial reconciliation" and states that the organization is "committed to seeking opportunities to inclusively explore and engage in significant conversations about racism today."



AUGUST



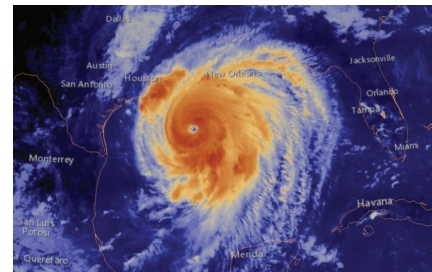
Buckner celebrates pandemic heroes: Front line workers. Day in and day out during the COVID-19 pandemic, frontline heroes served in the communities. Within the walls of Buckner Retirement Services senior living communities, these heroes continued to keep the health, safety and happiness of residents and members as their top priority.

Buckner trustees approve new mission statement. Buckner trustees approved a new mission statement for Buckner International - short and simple but packed with a lot of meaning:

To follow the example of Jesus by serving vulnerable children, families and seniors.

"Never in the history of our generation has serving others been more critical. The vulnerable children, families and seniors we're called to serve need us now, more than ever," said Albert Reyes.

Senior adults, children find refuge from Hurricane Laura. In a news year dominated by the pandemic and social unrest, many Texans were reminded of an annual threat to their coastline - hurricanes - when Hurricane Laura hit the state. Senior adults, children, families and staff affiliated with Buckner International ministries in South-east Texas sought shelter at four Buckner locations across Texas. In all, nearly 200 Buckner-affiliated people displaced by Hurricane Laura were evacuated. Most of the evacuees were from Beaumont, Texas. Children, staff and families from Buckner Children and Family Services in Beaumont arrived by bus at Camp Buckner near Burnet, Texas. The normally four-and-a-half-hour drive took twice as long, as nearly 400,000 people evacuated southeast Texas.



SEPTEMBER

OCTOBER

Reyes announces 'Plan of Action for Racial Equality.' Albert Reyes announced his 'Plan of Action for Racial Equality' during a Sept. 2 video that also acknowledged the ministry's founder, R.C. Buckner, was a slaveholder. Reyes pointed to the July adoption of a statement by the Buckner International Board of Trustees, "A Call for Love, Justice and Racial Reconciliation," saying, "This plan of action is a comprehensive organizational initiative to advance open conversations and actions in response to racial tensions in America and their impact on Buckner staff, our ministry and those we serve."



Pandemic-year bright spot: Resilience among Family Pathways mothers. "I was so proud to witness just how courageous and strong the mothers in the Family Pathways program are. Their inner strength, faith, resilience and determination did not allow COVID-19 to stop them from succeeding in the program. And they certainly had their challenges. Navigating through finishing a semester in a different format among all the other challenges the pandemic caused was difficult," said Cynthia Rentie, director of Buckner Family Pathways in Dallas.

In 2020, 484 moms, dads and their children were served by the Buckner Family Pathways program.

Buckner hits 300-ton mark for distributed aid. By September, Buckner had distributed or shipped more than 300 tons of humanitarian aid for the year domestically and in the six countries Buckner serves. By September, Buckner humanitarian aid records reflected distribution or shipments of approximately 60,000 pounds to Guatemala; 86,000 pounds to the Dominican Republic; 53,000 pounds to Kenya; and 127,000 pounds to Peru.

By the end of 2020 Buckner had distributed 381.9 tons of aid. By mid-March 2021, that figure already was 71.9 tons.



Buckner receives \$620,000 grant to expand foster care and adoption services in Tarrant County. Buckner received a \$620,000, two-year grant from The Rees-Jones Foundation that will allow Buckner to renovate offices and training space inside University Baptist Church in Fort Worth and fund local foster care and adoption case workers and staff to better serve Fort Worth, Tarrant County and surrounding areas. The grant also gives Buckner the opportunity to meet the significant need for kinship homes and therapeutic services to children in North Texas.

In Texas, 828 children were cared for by Buckner foster parents. Internationally, Buckner families cared for 301 foster children: 26 in Guatemala, 243 in Kenya, and 32 in Peru.

'Stories of Hope' share Buckner impact amid pandemic. Albert Reyes shared an update on how Buckner staff are pulling together, both domestically and internationally, to serve children and families despite being distant.



"We've been told we will get through this together, yet most of us are living in isolation and doing our best to avoid others. But it's true. We are getting through this together," Reyes said. "Our Buckner staff has pulled together in amazing ways to serve seniors, vulnerable children and families, often in ways we never dreamed we could do. Donors have come together to continue supporting our ministry with giving outpacing 2019. So even while we are separated, we're still pulling together."

NOVEMBER

Parkway Place unveils Veterans Memorial Wall. Buckner Parkway Place unveiled its Veterans Memorial Wall inside the senior living community among a crowd of socially distanced senior adults on Veterans Day. Featuring resident and employee military veterans, the ceremony was streamed throughout the community on the Parkway Place TV channel. The Parkway Place Veterans Memorial Wall currently features service photos of 30 residents with space to add more. “Holding a ceremony to honor our servicemen and women on Veterans Day is one of our most important and anticipated events of the year,” said Abraham Mathew, senior executive director at Parkway Place. “The idea for the wall came to us as a way to amplify our gratitude to 365 days a year.”



Runners lace up their shoes for first-ever virtual run. Buckner hosted its first-ever virtual Buckner 5k Run for Hope presented by TexCap Insurance. Adults, children and even pets participated in the run, which raised over \$27,000 for vulnerable children and families Buckner serves. Proceeds from Run for Hope benefited the equivalent of 687 children served by Buckner.

Dallas Mavericks deliver turkeys to Buckner families. At the Buckner Center for Humanitarian Aid, Dallas Maverick legends Cedric Ceballos and Erick Strickland helped distribute full Thanksgiving meals in partnership with Kroger – including a turkey, stuffing, vegetables, cake mix and more – to 200 families served by Buckner. “This is an opportunity for the Mavericks to give back to help the community and put smiles on people’s faces,” said former Mavericks forward Cedric Ceballos. “This has nothing to do with the team or coming to the game. They just want to make sure the community is blessed.”



Cedric Ceballos. “This has nothing to do with the team or coming to the game. They just want to make sure the community is blessed.”

DECEMBER



Two Buckner senior living communities receive COVID-19 vaccine doses. On Dec. 29, CVS pharmacists and technicians arrived at Buckner Parkway Place in Houston and Buckner Villas in Austin, bringing hope for health care residents and associates – the COVID-19 vaccine. The two senior living communities became the first Buckner communities to receive doses of the vaccine for residents and associates in their health care areas. Dimmitry Cooke, a CNA staff coordinator at Parkway Place, was the first associate at the community to receive the vaccine. Cooke and the other associates and residents received their required second dose of the vaccine from CVS three weeks later.

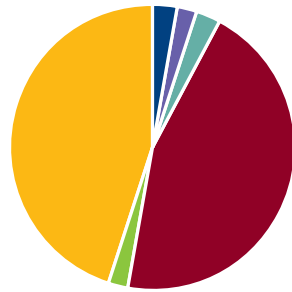
Camp Buckner announces limited re-opening. Visiting Camp Buckner is a fun-to-do activity many children, families, student and church groups, and other organizations look forward to every year. While 2020 threw a wrench in those plans for many people because of the pandemic, the Hill Country retreat announced limited re-openings in December to individuals and groups. “Camp Buckner is thrilled to offer limited capacity for individuals and families,” said Camp Buckner Retreat Director Bill Joe Averitt.



Financials

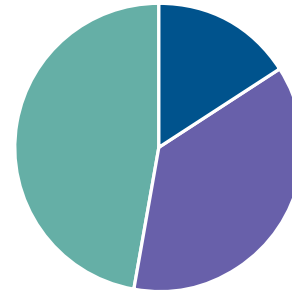
Buckner International and Subsidiaries

Statement of Financial Position • December 31, 2020 (Unaudited)



Assets

- Cash and Cash Equivalents 3% - \$30,950,000
 - Assets Whose Use Is Limited 2% - \$21,577,000
 - Receivables, Prepays, and Other 3% - \$22,313,000
 - Investments* 45% - \$406,952,000
 - Revenue Bond Proceeds Held by Trustee 2% - \$17,269,000
 - Facilities, Property and Equipment - Net 45% - \$402,663,000
- Total \$901,724,000**



Liabilities and Net Assets

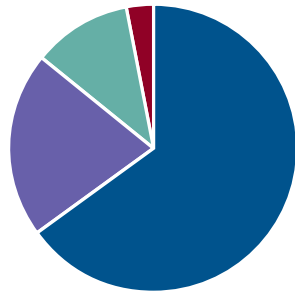
- Other Liabilities 16% - \$145,135,000
 - Notes and Revenue Bonds Payable 37% - \$333,249,000
 - Net Assets 47% - \$423,340,000
- Total \$901,724,000**

*Buckner investments include the Buckner Impact Fund (endowment) and other investments. The Impact Fund comprises about 90% of total Buckner investments and is used to directly sustain Buckner ministries and help start new ones.

Weaver and Tidwell LLP audits the financial statements for Buckner International and Subsidiaries. Numbers will be updated on our website following completion of the 2020 audit.

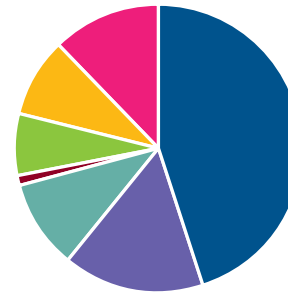
Buckner International and Subsidiaries Statement of Activities

December 31, 2020 (Unaudited)
Excludes nonoperating items.



Revenue and Investment Income

- Client Support and Related Income 65% - \$85,364,000
 - Investment Income 21% - \$27,831,000
 - All Contributions and Bequests 11% - \$14,861,000
 - Other 3% - \$3,788,000
- Total \$131,844,000**



Expenses

- Salaries and Benefits 45% - \$69,957,000
 - Supplies and Direct Expenses 16% - \$25,603,000
 - Facility Related Expenses 10% - \$16,172,000
 - Travel and Transportation 1% - \$875,000
 - Administration 7% - \$11,626,000
 - Depreciation 9% - \$13,793,000
 - Interest 12% - \$18,545,000
- Total \$156,571,000***

*Operating cash deficit covered by entrance fees from residents for Buckner Senior Living, operating reserves, and distributions from the Buckner Impact Fund. Weaver and Tidwell LLP audits the financial statements for Buckner International and Subsidiaries. Numbers will be updated on our website following completion of the 2020 audit.

Executive Leadership Team



Albert L. Reyes
President and CEO



Jeff Gentry
Senior Vice President
and Chief Financial
Officer



Charlie Wilson
President of
Buckner Retirement
Services



Arnie Adkison
Senior Vice President
and Chief Development
Officer



Henry Jackson
Senior Vice President
for Buckner Children
and Family Services



Kenneth L. Hall
President Emeritus



Scott Collins
Senior Vice President
of Communications



Renee Reimer
Senior Vice
President and
General Counsel



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Dallas, Texas

VICE CHAIR

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Mission, Texas

Margareth Fanini Aviles

Colleyville, Texas

Dr. Froswa' Booker-Drew

Grand Prairie, Texas

Lisa K. Eady

San Angelo, Texas

Dr. Riefford "Gail" Flood

San Angelo, Texas

David Hennessee

San Antonio, Texas

Alexandria (Allie) Jacobs

San Angelo, Texas

Ivan (Tim) Lancaster

Lubbock, Texas

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Duncanville, Texas

James H. Westbrooks

Dallas, Texas

Susan W. Williams

Dallas, Texas

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Roby, Texas

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Lubbock, Texas

William M. (Bill) Pratt

Fort Worth, Texas

Barry Pryor

Dallas, Texas

Tom E. Stone

Longview, Texas

George S. Vorpahl

Bee Cave, Texas

Thank you
for
standing



to serve
others.



Hope shines here.®

buckner.org